

business partner



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Hassle Free Home Computing!

Features:

This package includes all of the following remote preventative maintenance features and services that keep your home PC in a healthy state. A home PC that is kept in a healthy state will last longer, cost less money to maintain overall, and not cause you constant headaches!

- Daily removal of all PC temporary and junk files.
- Daily removal of all PC viruses / pests / spyware / adware / malware / trojan downloaders / keyboard loggers / etc.
- Daily installation of all newly available Microsoft Windows operating system updates / security patches / service packs / hot fixes / etc.
- Daily PC hard drive disk space monitoring / Impending hard drive failure diagnostics / Monthly hard drive defragmentation.
- A monthly email report of all service performed on the PC during the previous 30 days.
- FREE AVG antivirus software for as long as you have this package. A \$35.00 yearly value!
- If your home PC should develop an issue, a Reliable Business technician can actually remote control your PC for you via the internet, and fix your PC problem for you remotely, versus you having to bring your PC into the Reliable Business retail store for repair. If your home PC problem is simple, and the Reliable Business technician can fix the problem for you quickly, there is no charge for this remote repair service. If your home PC issue is more involved, and is going to take some time to fix correctly, you will be billed at a reduced rate of \$30.00 per hour. If the Reliable Business technician determines that your home PC problem is major, and your PC does in fact need to come into the Reliable Business retail store for repair, the reduced \$30.00 per hour rate still applies.

Requirements:

- 512MB of RAM minimum.
- High speed internet connection required.
- Microsoft Windows 2000 or newer operating system.
- Initial drop off of the home PC to the RBSI Fort Loramie retail store for the initial software setup, installation, and configuration service.
- Once the RBSI remote management software is installed, the PC must be kept on and running 24x7, and then left on and running while not in use, as the software performs 90% of its scheduled and automated tasks during the middle of the night so as to not slow down the PC at all during normal PC usage hours.

Costs:

\$13.25 per month – Paid yearly, in advance.

\$40.00 one time, in store, software setup, installation, and configuration charge – Paid in advance.