

business partner



Phone: 937-295-9830 Fax: 937-295-2699

P.O. Box # 28 - 15 North Main St. - Fort Loramie, OH 45845

Web: www.reliable-usa.com E-Mail: sales@reliable-usa.com

The benefits of being a Reliable Business Solutions managed business customer are quite numerous:

- Free award winning AVG Anti-Virus desktop computer software – A \$34.99 yearly value per PC.
- Reduced hourly rate pricing for business computer support services – \$60.00 an hour instead of \$80.00.
- Automatic download and installation of all current MS Windows updates and software upgrades to ensure peak operating system software performance.
- Automatic download and installation of all current anti-virus and anti-spyware program updates and upgrades to ensure that the software is completely up to date.
- Automatic purging and removal of all MS Windows temporary files, temporary internet files, and internet cookies to remove any and all unwanted and unneeded system files.
- Automatic scanning of hard drives for removal of any and all possible PC viruses, pests, bugs, spyware, adware, malware, keyboard loggers, tracking software, etc.
- Automatic computer reboots to ensure that all of the new system and process changes take effect without any problems or interruptions of any kind.
- On demand hard drive defragmentation, disk check, and disk cleanup of all hard drives to optimize hard drive performance and locate possible hard drive unavailability and space constraint problems.
- Review of computer system error logs, and MS Windows event viewer service, for possible malfunctions, critical errors and stopped processes.
- Review of server tape backup logs, to ensure the actual validity of the actual tape backups themselves, and to check for possible failures, malfunctions or errors in the tape backup process.
- Review of the current size of the MS Exchange Server database to verify the system integrity.
- A documented and detailed asset report of all network hardware and software products.
- Monthly executive reports that show exactly what was all done the previous month.
- Monthly billing means no long term contract!

Preserve, Prolong, and Protect the lifespan of your company's computers through remote preventative system maintenance!